How To Guide - Participant Portal Registration

How to register for the new Participant Portal

When registering for the new Participant Portal please be sure to use the steps below to complete the registration process. You will need to use the group number **THT20660** during the registration process. If you are still experiencing difficulties please reach out to the Web Help Team at **webhelp@tristargroup.net** for assistance.

Step 1: Click "New Member Registration" on the login page.

| Password: | | |
|-----------|-------|--|
| | LOGIN | |
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Step 2: On the next screen, enter **THT20660** in the group number field. Enter your ID number and your birth date in **MM/DD/YYYY** format as indicated to access the portal.

| | Member Self Registratio | n |
|-----------------------|--|----------------------------|
| - User Authentication | | |
| | Note: If you do not know your Group Number, your Benefits Administrator before proc | please contact ceeding. |
| | *Group Number: THT20660 | × |
| | *ID: | |
| | *Birth Date: (mm/dd/yyyy) | |
| | Submit Clear | |
| | | |
| | | |

Step 3: Click the submit button. You will be prompted to enter a user ID, password, challenge question and answer. Once that is completed and you submit the registration, you are done and should be able to access the new portal.

If you are still experiencing any problems with this registration process, please contact

the Web Help Team at webhelp@tristargroup.net for assistance

